AUG 2 7 2018

Before the FEDERAL COMMUNICATIONS COMMISSION Washington, DC 20554

PUBLIC SERVICE COMMISSION

In the Matter of)
Section 63.71 Application of)
CenturyLink Communications, LLC f/k/a)
Embarg Communications, LLC and)
CenturyLink Communications, LLC f/k/a)
Qwest Communications Company, LLC	j .
d/b/a CenturyLink QCC	į
For Authority Pursuant to Section 214 of)
the Communications Act of 1934, As Amended,	í
to Discontinue the Provision of Service	ĺ

SECTION 63.71 APPLICATION

CenturyLink Communications, LLC (FRN: 0018-4219-41), f/k/a Embarq

Communications, LLC and also f/k/a Qwest Communications Company, LLC d/b/a CenturyLink

QCC (referred to herein as "CenturyLink") hereby applies for authority to discontinue various

Voice over Internet Protocol (VoIP) services that have operated on a VoIP platform (Sylantro)

that is no longer technically supported. CenturyLink requests authority from the Federal

Communications Commission ("Commission") to discontinue this service as of October 1, 2018.

CenturyLink submits the following information in support of its application:

1. Name and address of carrier

CenturyLink 100 CenturyLink Drive Monroe, LA 71203

2. Date of planned service discontinuance

CenturyLink plans to cease offering the services supported by the Sylantro VoIP platform on October 1, 2018, or as soon thereafter as the necessary regulatory approvals can be obtained.

After this date, CenturyLink will discontinue offering the services supported by the Sylantro VoIP platform to any new customers. Existing Sylantro VoIP platform services will maintain their existing product configurations for the duration of the customer's current service contract term, however, existing customers will not be able to make moves, adds or changes to the service. Existing customers will be able to continue with their current service with no changes. If the existing customer decides to move to the new platform, they will sign a new contract and CenturyLink will waive any early termination penalties on their old contract.

3. Points of geographic areas of service affected

CenturyLink seeks authority to discontinue offering services supported by the Sylantro VoIP platform in all 50 states and Washington D.C.

4. Brief description of the type of services affected

The Sylantro VoIP platform has reached its end of life and CenturyLink is seeking to discontinue the VoIP services provided by the platform, which are:

- Qwest OneFlex Hosted VoIP: An IP application that provides real-time, two-way voice capability in IP over a broadband connection.
- Qwest OneFlex Integrated Access Analog and Digital: An IP-based solution that integrates local and long-distance voice with Internet access on a single connection.
- Qwest Managed VoIP: An IP application that provides real-time, two-way voice capability in IP over a broadband connection.
- Qwest Hosted VoIP: An IP application that provides real-time, two-way voice capability in IP over a broadband connection.
- Qwest IQ Managed VoIP Bundle: An IP application that provides real-time, two-way voice capability in IP over a broadband connection.
- IQ Integrated Access Packages: An IP-based solution that integrates local and longdistance voice with Internet access on a single connection.
- IQ Integrated Access Analog: An IP-based solution that integrates local and longdistance voice with Internet access on a single connection.

- IQ Integrated Access Digital: An IP-based solution that integrates local and longdistance voice with Internet access on a single connection.
- Core Connect Enterprise Integrated Access (IA) (*services sold before December 31, 2015): An IP-based solution that integrates local and long-distance voice with Internet access on a single connection.
- Fiber+ Integrated Access (IA) (*services sold before December 31, 2015): An IP-based solution that integrates local and long-distance voice with Internet access on a single connection.
- Fiber+ Enterprise Integrated Access (IA) (*services sold before December 31, 2015): An IP-based solution that integrates local and long-distance voice with Internet access on a single connection.
- CenturyLink Managed VoIP: An IP application that provides real-time, two-way voice capability in IP over a broadband connection.
- CenturyLink Integrated Access -Analog: An IP-based solution that integrates local and long-distance voice with Internet access on a single connection.
- CenturyLink Hosted VoIP (BroadSoft): (sold before August 30, 2014 in Florida, Missouri, North Carolina, Nevada, Ohio, Tennessee and Texas) An IP application that provides real-time, two-way voice capability in IP over a broadband connection.
- * Note: Services sold after December 31, 2015 were provisioned on a newer VoIP platform and are not included in this application.

Customers will be able to maintain their current product configurations for the duration of their current service terms. Customers will also be able to transition to other VoIP solutions offered by CenturyLink on a new VoIP platform with new technology, capabilities and features.

Those services include:

- Hosted VoIP
- IQ SIP Trunk (native SIP or PRI handoff)
- o Core Connect Enterprise Integrated Access
- Fiber + Integrated Access (IA)*
- Fiber+ Enterprise Integrated Access (IA)*
- * Note: Services sold after December 31, 2015 have been provisioned on a newer VoIP platform and are still available.

5. Brief description of the dates and methods of notice to all affected customers

CenturyLink notified its customers who have services supported by the Sylantro VoIP platform by U.S. mail on August 13 and August 17, 2018, as shown in Attachments A and B.

6. Dominance of carrier with respect to the service to be discontinued

CenturyLink is a non-dominant carrier with regard to services supported by the Sylantro VoIP platform.

7. Service

In accordance with 47 C.F.R. § 63.71(a), CenturyLink has mailed a copy of this application to the Governor and public utility commission of each of the affected states and jurisdictions identified in Paragraph 3 above, to any federally-recognized Tribal Nations with authority over the Tribal lands in the geographic areas identified in Paragraph 3 above, as well as to the Special Assistant for Telecommunications under the Secretary of Defense.

Respectfully submitted,

CENTURYLINK

By:

Craig J. Brown CenturyLink, Inc.

1099 New York Avenue, NW

ingl. Bu

Suite 250

Washington, DC 20001 Phone 303-992-2503

Craig.J.Brown@CenturyLink.com

Its Attorney

DATE: August 21, 2018

DateNow



Intelligent Mail barcode

CBC Project NumAccount NumberKeycode Company Contact Alternate 1 Address Delivery Address

Notice - Discontinuation of Sales and Support of Certain VoIP Services

Dear < Customer Name>,

At CenturyLink, our goal is to provide you with valuable communications services while maintaining a leadership position in the industry. We respond to changing market conditions by continually evaluating our product offerings, pricing and technology to bring new features and capabilities to our customers.

We have recently conducted a product and technology review and determined that the services listed below operate on a VoIP platform with aging support capabilities. Based on this review, we are discontinuing the VoIP services provided by the platform; this notice is to inform you of CenturyLink's plan to stop the sale of these services including your ability to make moves, adds or changes. Existing services will not be eligible for renewal at the end of your current service term.

- Owest OneFlex Hosted VolP
- o Qwest OneFlex Integrated Access Analog and Digital
- o Qwest Managed VoIP
- Qwest Hosted VoIP
- o Qwest IQ Managed VoIP Bundle
- o IQ Integrated Access Packages
- o IQ Integrated Access Analog
- o IQ Integrated Access Digital
- o Core Connect Enterprise Integrated Access (IA) (*services sold before December 31, 2015)
- o Fiber+ Integrated Access (IA) (*services sold before December 31, 2015)
- o Fiber+ Enterprise Integrated Access (IA) (*services sold before December 31, 2015)
- o CenturyLink Managed VoIP
- o CenturyLink Integrated Access -Analog
- * Note: Services sold after December 31, 2015 were provisioned on a newer VoIP platform and are not included in this notice.

Effective October 5, 2018, or as soon after that date as authorized by the relevant regulatory commissions, your current CenturyLink VoIP service will no longer be available for new orders, including the elimination of moves, adds, and change orders on your existing services. These services are currently offered in all 50 states and Washington D.C.

You can maintain your current product configurations for the duration of your current service term, but to make any changes going forward, you'll need to migrate your services to one of CenturyLink's newer VoIP services. The only change available to your legacy services will be the ability to modify the 911 address on those products that currently have that capability.

ATTACHMENT A

The good news is that CenturyLink offers multiple VoIP solutions with new technology, capabilities and features to enhance your communication experience including the following:

- Hosted VoIP
- o IQ SIP Trunk (native SIP or PRI handoff)
- o Core Connect Enterprise Integrated Access
- o Fiber + Integrated Access (IA)*
- Fiber+ Enterprise Integrated Access (IA)*
- * Note: Services sold after December 31, 2015 have been provisioned on a newer VoIP platform and are still available.

We encourage you to reach out to your account team with any questions on the changes or to discuss alternatives to your current VoIP service. If you don't have an account representative assigned you can contact CenturyLink at 855-360-0520.

At CenturyLink, we're committed to making it easy to do business with us, and provide you with secure, reliable connections when, where and how you need them. Add to that a relentless commitment to improving your experience with us, and we are your link to what's next.

Thank you for choosing CenturyLink—we value you as our customer.

The following statement is required by the Federal Communications Commission (FCC):

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of (carrier's name). Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Subject to applicable regulations, services not available everywhere. CenturyLink may change or cancel products and services or substitute similar products and services at its sole discretion without notice. ©2018 CenturyLink. All Rights Reserved.

<Date>



CBC Project NumAccount NumberKeycode Company Contact Alternate 1 Address Delivery Address

Dear Contact,

At CenturyLink, our goal is to provide you with valuable communications services while maintaining a leadership position in the industry. We respond to changing market conditions by continually evaluate our product offerings, pricing and technology to bring new features and capabilities to our customers.

We have recently conducted a product and technology review and determined that the services listed below operate on a VoIP platform with aging support capabilities. Based on this review, we are discontinuing the VoIP services provided by the platform; this notice is to inform you of CenturyLink's plan to stop the sale of these services including your ability to make moves, adds or changes. Existing services will not be eligible for renewal at the end of your current service term.

 CenturyLink Hosted VoIP services (BroadSoft) - sold before August 30,2014 in Florida, Missouri, North Carolina, Nevada, Ohio, Tennessee and Texas.

Effective October 1, 2018, or as soon after that date as authorized by the relevant regulatory commissions, your current CenturyLink VoIP service will no longer be available for new orders, including the elimination of moves, adds, and change orders on your existing services. These services are currently offered in all 50 states and Washington D.C.

You can maintain your current product configurations for the duration of your current service term, but to make any changes going forward, you'll need to migrate your services to one of CenturyLink's newer VoIP services. The only change available to your legacy services will be the ability to modify the 911 address on those products that currently have that capability.

The good news is that CenturyLink offers multiple VoIP solutions with new technology, capabilities and features to enhance your communication experience including the following:

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We encourage you to reach out to your account team with any questions on the changes or to discuss alternatives to your current VoIP service. If you don't have an account representative assigned you can contact CenturyLink at 855-360-0520.

At CenturyLink, we're committed to making it easy to do business with us, and provide you with secure, reliable connections when, where and how you need them. Add to that a relentless commitment to improving your experience with us, and we are your link to what's next.

Thank you for choosing CenturyLink—we value you as our customer.

ATTACHMENT B

The following statement is required by the Federal Communications Commission (FCC):

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of (carrier's name). Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Subject to applicable regulations, services not available everywhere. CenturyLink may change or cancel products and services or substitute similar products and services at its sole discretion without notice. ©2018 CenturyLink. All Rights Reserved.

CERTIFICATE OF SERVICE

I, Ross Dino, do hereby certify that I have caused the foregoing SECTION 63.71

APPLICATION to be:

- Filed with the Secretary of the FCC via ECFS (INBOX--NON-DOCKETED FILING);
- Served via first-class U.S. Mail, postage prepaid, on the Governors of the States
 listed on the attached service list;
- Served via first-class U.S. Mail, postage prepaid, on the Public Utility
 Commissions listed on the attached service list;
- Served via first-class U.S. Mail, postage prepaid, on the Regulatory Authorities for the Tribal Nations listed on the attached service list; and
- Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense.

Ross Dino

Ross Dino

August 21, 2018

Kay Ivey Office of the Governor 600 Dexter Avenue Montgomery, AL 36130 Alabama Public Service Commission P. O. Box 304260 Montgomery, AL 36130-4260

William M. Walker Office of the Governor P. O. Box 110001 Juneau, AK 99811-0001 Regulatory Commission of Alaska Suite 300 701 West 8th Avenue Anchorage, AK 99501-3469

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Edmund G. "Jerry" Brown, Jr. Office of the Governor c/o State Capitol Suite 1173 Sacramento, CA 95814 California Public Utilities Commission California State Building 505 Van Ness Avenue San Francisco, CA 94102-3298 John W. Hickenlooper Office of the Governor 136 State Capitol Denver, CO 80203-1792 Colorado Public Utilities Commission Suite 250 1560 Broadway Denver, CO 80202

Dannel P. Malloy Office of the Governor State Capitol 210 Capitol Avenue Hartford, CT 06106 Connecticut Public Utilities Regulatory Authority 10 Franklin Square New Britain, CT 06051

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District of Columbia Public Service Commission 1325 G Street, N.W. Suite 800 Washington, DC 20005

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New Hampshire Public Utilities Commission Suite 10 21 South Fruit Street Concord, NH 03301-2429 Phil Murphy Office of the Governor P. O. Box 001 Trenton, NJ 08625 New Jersey Board of Public Utilities 44 S. Clinton Avenue Trenton, NJ 08625

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Mary Fallin Office of the Governor Oklahoma State Capitol 2300 N. Lincoln Blvd., Room 212 Oklahoma City, OK 73105 Oklahoma Corporation Commission P. O. Box 52000 Oklahoma City, OK 73152-2000

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Tom Wolf Office of the Governor 508 Main Capitol Building Harrisburg, PA 17120 Pennsylvania Public Utility Commission P. O. Box 3265 Harrisburg, PA 17105-3265

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Jim Justice Office of the Governor State Capitol 1900 Kanawha Boulevard, East Charleston, WV 25305 Public Service Commission of West Virginia 201 Brooks Street Charleston, WV 25301

Scott Walker Office of the Governor 115 East Capitol Madison, WI 53702

Public Service Commission of Wisconsin P. O. Box 7854 Madison, WI 53707-7854 Matt Mead Office of the Governor 2323 Carey Avenue Cheyenne, WY 82002-0010 Wyoming Public Service Commission Hansen Building 2515 Warren Avenue Suite 300 Cheyenne, WY 82002

Secretary of Defense Attn. Special Assistant for Telecommunications Pentagon Washington, DC 20301 Ak-Chin Indian Community of the Maricopa (A,k Chin) Indian Reservation Robert Miguel 42507 W. Peters & Nall Rd. Maricopa, AZ 85138

Arapaho Tribe of the Wind River Reservation, Wyoming Ron Allen 337 Garfield P. O. Box 1229 Lander, WY 82520-1229 Bad River Band of the Lake Superior Tribe of Chippewa Indians of the Bad River Reservation, Wisconsin Michael Wiggins P. O. Box 39 Odanah, WI 54861

Blackfeet Tribe of the Blackfeet Indian Reservation of MT Harry Barnes P. O. Box 850 Browning, MT 59417 Burns Paiute Tribe Eric Hawley 100 Pasigo St. Burns, OR 97720-2442

Cherokee Nation Bill John Baker P. O. Box 948 Talhequah, OK 74465-0948 Cheyenne River Sioux Tribe of the Cheyenne River Reservation, SD Harold Frazier P. O. Box 590 Eagle Butte, SD 57625 Cocopah Tribe of Arizona Sherry Cordova 14515 S. Veterans Dr. Somerton, AZ 85350 Confederated Salish & Kootenai Tribes of the Flathead Reservation Ron Trahan P. O. Box 278 Pablo, MT 59855-0278

Confederated Tribes and Bands of the Yakama Nation JoDe L. Goudy 401 Fort Road Toppenish, WA 98948 Confederated Tribes of Siletz Indians of Oregon Brenda Bremner P. O. Box 549 Siletz, OR 97380-0549

Confederated Tribes of the Grand Ronde Community of Oregon Cherlye Kennedy 9615 Grand Ronde Rd. Grand Ronde, OR 97347-9712 Confederated Tribes of the Umatilla Indian Reservation Marguarite Becenti 46411 Ti'mine Way Pendleton, OR 97801-0638

Confederated Tribes of Warm Springs Eugene Greene 1233 Veterans St. P. O. Box C Warm Springs, OR 97761 Coushatta Tribe of Louisiana David Sickey P. O. Box 818 Elton, LA 70532

Cowlitz Indian Tribe William Iyall P. O. Box 2547 Longview, WA 98632 Crow Tribe of Montana AJ Not Afraid P. O. Box 159 Crow Agency, MT 59022 Eastern Shoshone Tribe of the Wind River Reservation, Wyoming Clint D Wagon P. O. Box 538 Fort Washakie, WY 82514 Flandreau Santee Sioux Tribe of South Dakota Anthony Reider P. O. Box 283 Flandreau, SD 57028

Forest County Potawatomi Community, Wisconsin Ned Daniels, Jr. P. O. Box 340 Crandon, WI 54520 Fort McDowell Yavapai Nation, Arizona Bernadine Burnette P. O. Box 17779 Fountain Hills, AZ 85269

Grand Traverse Band of Ottawa and Chippewa Indians, Michigan Thurlow S. McClellan 2605 N. West Bay Shore Dr. Peshawbestown, MI 49682-9275 Ho-Chunk Nation of Wisconsin Wilfrid Cleveland P. O. Box 667 Black River Falls, WI 54615

Hoh Indian Tribe Bernard Afterbuffalo P. O. Box 2196 2464 Lower Hoh Road Forks, WA 98331-2196 Iowa Tribe of Kansas and Nebraska Tim Rhodd 3345 B. Thrasher Rd. White Cloud, KS 66094

Jamestown S'Klallam Tribe Ron Allen 1033 Old Blyn Hwy Sequim, WA 98382-7670 Jena Band of Choctaw Indians Cheryl Smith P. O. Box 14 Jena, LA 71342 Kewa Pueblo, New Mexico (Pueblo of Santo Domingo)Thomas Moquino Jr.P. O. Box 99Santo Domingo Pueblo, NM 87052 Kickapoo Tribe of Indians of the Kickapoo Reservation in Kansas Lester Randall 824 111th Dr. Horton, KS 66439

Klamath Tribes Don Gentry 501 Chiloquin Blvd P. O. Box 436 Chiloquin, OR 97624 Lac Courte Oreilles Band of Lake Superior Chippewa Indians of Wisconsin Louis Taylor 13394 W. Trepania Rd. Hayward, WI 54843

Lac du Flambeau Band of Lake Superior Chippewa Indians of the Lac du Flambeau Reservation of Wisconsin Joseph Wildcat, Sr. P. O. Box 67 Lac du Flambeau, WI 54538 Las Vegas Tribe of Paiute Indians of the Las Vegas Indian Colony, Nevada Benny Tso 1 Paiute Dr. Las Vegas, NM 89106

Lower Brule Sioux Tribe of the Lower Brule Reservation, SD Boyd Gourneau 187 Oyate Circle Lower Brule, SD 57548 Lower Elwha Tribal Community Frances G. Charles 2851 Lower Elwha Rd. Port Angeles, WA 98363

Lower Sioux Indian Community in the State of Minnesota Brian Pendleton 39527 Res. Highway 1 P. O. Box 308 Morton, MN 56270

Lummi Tribe of the Lummi Reservation Jeremiah Jay Johnson 2665 Kwina Rd. Bellingham, WA 98226-9221 Makah Indian Tribe of the Makah Indian Reservation Brittany Olson P. O. Box 115 Neah Bay, WA 98357-0115 Minnesota Chippewa Tribe - Bois Forte Band (Nett Lake) Catherine Chavers 5344 Lakeshore Dr. Nett Lake, MN 55772

Minnesota Chippewa Tribe - Fond du Lac Band Kevin DuPuis 1720 Big Lake Rd Cloquet, MN 55720 Minnesota Chippewa Tribe - Grand Portage Band Norman W Deschampe P. O. Box 428 Grand Portage, MN 55605

Minnesota Chippewa Tribe - Leech Lake Band Faron Jackson 190 Sailstar Dr NW Cass Lake, MN 56633

Minnesota Chippewa Tribe - Mille Lacs Band Melanie Benjamin 43408 Oodena Dr Onamia, MN 56359

Minnesota Chippewa Tribe - White Earth Band Terrence "Terry" Tibbetts P. O. Box 418 White Earth, MN 56591

Minnesota Chippewa Tribe, Minnesota (for the Six component reservations) Kevin Dupuis Sr. P. O. Box 217 Cass Lake, MN 56633

Muckleshoot Indian Tribe Virginia Cross 39015 172nd Ave SW Auburn, WA 98092-9763 Navajo Nation Russell Begaye 100 Parkway, P. O. Box 7440 Window Rock, AZ 86515 Nez Perce Tribe Shannon F Wheeler P. O. Box 305 Lapwai, ID 83540 Nisqually Indian Tribe Ellory (Ken) Choke 4820 She-Nah-Num Dr. SE Olympia, WA 98513

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Port Gamble S'klallam Tribe Jeromy C. Sullivan 31912 Little Boston Road NE Kingston, WA 98346-9700

Prairie Band Potawatomi Nation Liana Onnen 16281 Q. Rd. Mayetta, KS 66509

Prairie Island Indian Community in the State of Minnesota Patrick Howard 5636 Sturgeon Lake Rd. Welch, MN 55089 Pueblo of Acoma, New Mexico Kurt Riley P. O. Box 309 Acoma, NM 87034 Pueblo of Cochiti, New Mexico Dwayne Herrera P. O. Box 70 255 Cochiti St. Cochiti, NM 87072 Pueblo of Isleta, New Mexico J. Robert Benavides P. O. Box 1270 Isleta, NM 87022

Pueblo of Laguna, New Mexico Virgil A. Siow P. O. Box 194 Laguna, NM 87026 Pueblo of Nambe, New Mexico Phillip A. Perez Route 1, Box 117-BB Santa Fe, NM 87506

Pueblo of Picuris, New Mexico Craig Quanchello P. O. Box 127 Penasco, NM 87553 Pueblo of Pojoaque, New Mexico Joseph Talachy 78 Cities of Gold Rd. Santa Fe, NM 87506

Pueblo of San Felipe, New Mexico Anthony Ortiz P. O. Box 4339 San Felipe Pueblo, NM 87001 Pueblo of San Ildefonso, New Mexico Perry Martinez Route 5 Box 315-A Santa Fe, NM 87506

Pueblo of Sandia, New Mexico Richard Bernal 481 Sandia Loop Rd. Bernalillo, NM 87004

Pueblo of Santa Ana, New Mexico Glenn Tenorio 2 Dove Rd. Santa Ana Pueblo, NM 87004 Pueblo of Taos, New Mexico Gilbert Suazo, Sr. 120 Veterans Highway Taos, NM 87571 Pueblo of Tesuque, New Mexico Frederick Vigil RR 42 Box 360-T Santa Fe, NM 87506-2632

Pueblo of Zia, New Mexico Anthony Delgarito 135 Capitol Square Dr. Zia Pueblo, NM 87053-6013 Puyallup Tribe of the Puyallup Reservation Bill Sterud 3009 E. Portland Ave. Tacoma, WA 98404-4926

Quechan Tribe of the Fort Yuma Indian Reservation - AZ & CA Keeny Escalanti Sr. P. O. Box 1899 Yuma, AZ 85366 Quileute Tribe of the Quileute Reservation Douglas Woodruff, Jr. P. O. Box 279 La Push, WA 98350-0279

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